## 2021 Results







#### **2021** Evolution

- People and Culture
- Results
- Expansion
- Financial Discipline





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#### **Total Stores** vs. 4q20

Acceleration of openings in the quarter with growth of 70 units in the year and opening of the first Frango Assado in 8 years!





#### Same-Store Sales vs. 2019

with SSS +16% vs. 4Q19 e +51% vs. 4Q20



#### 📨 Global Revenue

(in R\$million)



**Highest revenue in IMC history**, 32% up on 2019, and 61% up on 2020

Brazil: 38% above 2020, with highlights for KFC and Frango Assado

**US: 2x 2020**, with growth in store traffic, profitability, and expansion to NY



**Caribbean: 2x 2020**, recovery of flows at airports, even with a decrease in catering



### **>>>> Delivery performance**



# **Delivery share in 4Q21** in % 30,0% 24,7%





#### **>>> Digital Transformation**



#### 1. Digital sales







Gran Extra Crocant

Digital Kiosk

#### 2. Own Delivery Platforms



- **48%** growth in sales on own app
- Exclusive promotions offer



3. CRM and Coupons



- Growth of the CRM Base by 1 million customers
- Expanding the offer of digital coupons.



	EBITDA of R\$30.5 million compared to a loss of
	R\$ -4.0 million in 4Q20

EBITDA growth in the year multiplied by more than 5X

Revenue growth and improved operating
margin for brands and segments



Expansion of 7.5 p.p. in EBITDA margin, reaching 10.6% in the year



## **EBITDA by Region**

(in R\$million)



) G&A: Operation resumption. strengthening of strategic areas and non-recurring items in 4Q20

Caribbean and USA: Reversal of the negative result



Sales growth and efficient management of costs and expenses with operating leverage





#### ≈ Cash Flow, Capex and Debt

(in R\$million)



#### $\implies$ Priorities

- People and Culture
- Digital Transformation
- o Our Brands
- Increase in Profitability
- Expansion and Financial Discipline



# **Obrigado!**



